Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683
Enthusiast
(0) View listings

05-11-2022 10:12 AM

eBay please explain how a seller can:

(1) Have many multiple quantity listings of USED electronic devices, but only use stock images of one of the USED devices to represent each USED device when each USED device's wear and tear can vary widely.

Stock photos for USED devices are not allowed. In most cases sellers might use stock photos of new devices to represent USED devices but that ban also applies to stock photos of a single USED to represent multiple USED quantities of the same device. Both are deceptive as what you get is not going to match what is shown due to wear and tear.

These listings have been on eBay for months and you've not detected them.

They've been reported to you now three times and you've done nothing!

(2) How does said seller have YouTube channel in which he repeatedly mentions his eBay store in every video description in order to:

(a) Sell off eBay courses about selling on eBay.

(b) Sell bulk lots of goods on a off eBay site that he claims people can sell on eBay using his courses.

(c) Selling tools and other items, from Amazon, that you might find useful for selling on eBay.

(d) Selling tax software on a off eBay site.

(e) Selling CPA services on a off eBay site.

(f) Selling items on a Facebook group.

Using your eBay account to solicit off eBay income, especially from eBay competitors is not allowed!

(3) How is someone who was sued by Sprint for fraud and lost a $5 million dollar lawsuit against them allowed to sell on eBay?

The judge ruled (as quoted from web site documenting the case):

The judge ruled said eBay seller and his business partner/fiancé had committed:

- Trademark infringement
- False advertising
- Computer fraud
- Common law fraud
- Unfair competition
- Civil conspiracy
- Tortious interference
- Fraudulent misrepresentation

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- How buying works
- Paying for items
- Rules of Engagement

Videos:

- eBay Certified Refurbished Program
- Lockable filters in the app search

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8631 0 182

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Announcing 2022 Up & Running Grants during Small Business Week

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50 REPLIES

Sort: Oldest to Newest

Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

kathiec
Superstar
(1053★) View listings

05-12-2022 03:09 PM

So something (or actually several things) is not passing the smell test here. It's still totally unknown what triggered the OP's rant. Someone doesn't create an account and make that kind of post because he's bored. I'd love to know the circumstances that created such virulent posts.

And speaking of the newly created account, that brings me to my second conundrum. How did the seller know to come to the thread? Neither the seller's eBay ID nor their YouTube name were ever mentioned, so it can't be that a random someone saw the thread and tipped them off. And since the OP's account was just created, I find it hard to believe you could follow a bad transaction on another account to it.

I also find it odd that, having been quick to respond to every other post, the OP has now disappeared. The whole thing seems very suspect.

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ce_436683
Enthusiast
(0) View listings
In response to **myangelandmyprincess**

05-12-2022 04:51 PM

Of course it does as buyers can't see the actual item they are purchasing.

Each used item has a unique pattern of wear and tear not reflected in the stock photos of one used item.

The first item I looked at stated: "Good used condition with normal wear and use (See photos)".

The stock photos being used are NOT normal wear and tear. Its of a electronic device whose top surface of plastic has started to chemically separate, producing a thick shell of semi-transparent goo over the surface that you can scrape off with your finder nails but which leaves the surface covered with pits and furrows.

Based upon the seller's dishonesty as documented by a $5 million dollar judgement against the seller for fraud and other scams the actual pictures may not even represent any of the actual devices that remain for sale. So with a quantity of five a buyer has a 20% chance that the item they get will actually match the pictures at all. With ten its 10%.

Who cares if the seller has free returns in order to obtain certain eBay listing benefits and eBay has MBG! Is that going to compensate a buyer for their time and money spent sending the item back and the hassle of ordering another one form someone else and then waiting for that to arrive? A buyer has to repackage the item and then take is back to the post office, which in a big city could mean your sitting in traffic for a long time burning expensive gas. So the buyer gets their $10 back but wastes $30 in gas and $100 of their time sending it back. So much for eBay best practices!

A lot of buyers are not even going to bother sending it back its too much of hassle; just like sellers who don't bother to question eBay wrongly billing their account as getting a refund from eBay actually means they loose even more money.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

crazystuff4sale
Guide
(169★) View listings
In response to **ce_436683**

05-12-2022 04:59 PM -
edited 05-12-2022 04:59 PM

Prorated final value fee credits for partial refunds effective May 23, 2022

10813 | 0 | 208

Some USPS First-Class Packages will have revised service standards

31625 | 0 | 716

They have already stated, just as I had predicted in an earlier post, that they picture one in the worst condition and deliver better.
This is a common and good practice when dealing with used items in quantity.

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ce_436683
Enthusiast
(0) View listings
In response to **crazystuff4sale**

05-12-2022 05:32 PM

Not allowed as its the use of stock photos to represent one used item.

Customer is intentionally deceived as to the actual condition of item as each has its own wear and tear.

Who cares if the seller has free returns in order to obtain certain eBay listing benefits and eBay has MBG! Is that going to compensate a buyer for their time and money spent sending the item back and the hassle of ordering another one form someone else and then waiting for that to arrive? A buyer has to repackage the item and then take is back to the post office, which in a big city could mean your sitting in traffic for a long time burning expensive gas. So the buyer gets their $10 back but wastes $30 in gas and $100 of their time sending it back. So much for eBay best practices!

Also sets up seller for scam buyers. Lets see, the image of the battery compartment clearly don't match the item that buyer got so buyer sends an image of their remote with battery leakage damage and says that is what they got.

Also completely stupid as it keeps buyers away. The first item I looked was entirely covered in plastic oxidation. This is the chemical breakdown of the plastic case resulting in a semi-clear milky thick layer of damaged plastic on the top surface. Wow, now all buyers will think that is what the rest of the remotes look like and not order since the item pictured belongs in the trash and is available in a near new condition for a cheaper price.

And this guy is suppose to be an expert - selling so called eBay seller training guides to suckers - LOL!

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ce_436683
Enthusiast
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In response to **kathiec**

05-12-2022 04:59 PM

No it does not!

eBay's own catalog is filled with millions of images by eBay sellers, 99.9999 percent of which are not professional photographers!

The seller is using his own stock photos of a single used item to represent multiple quantities of used items!

These seller photos are also licensed by eBay from sellers as soon as they are uploaded to eBay.

Sharing and using content

The product catalog consists of images and information provided by eBay members and other third parties. To make sure the catalog is accurate and up to date, we may add the photos that sellers upload to their listing to represent a product in our catalog. Photos are chosen at our discretion, and photos in every listing are considered for catalog inclusion—you can't selectively choose which photos are considered for inclusion, and there's no guarantee any of your photos will be added.

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crazystuff4sale
Guide
(169★) View listings
In response to **ce_436683**

05-12-2022 05:04 PM

You're just not understanding the policy.

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ce_436683
Enthusiast
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In response to **crazystuff4sale**

05-12-2022 05:34 PM

I clearly understand - eBay looking the other way and colluding with a seller.

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Seller Reported for Hundreds of Violations of eBay Listing Policy & eBay Does Nothing!

ce_436683
Enthusiast
(0) View listings
In response to **treasurechestfl**

05-12-2022 05:20 PM

#1.) Reporting my listings falsely against ebay policy..fantastic. I will make sure my contacts at Ebay are made aware of this. My listings are USED items with ZERO stock photos. All photos are taken by us, in house, and edited with the white background tool or an app. With multiple quantities we take photos of the worst condition one and post it, any others are better condition. CLEARLY you don't know what a stock photo is. NEXT...

Clearly I do because you are not allowed to take photos of a single used item and use it to represent the condition of multiple used items! That is called using stock photos!

Who cares if the seller has free returns in order to obtain certain eBay listing benefits and eBay has MBG! Is that going to compensate a buyer for their time and money spent sending the item back and the hassle of ordering another one from someone else and then waiting for that to arrive? A buyer has to repackage the item and then take is back to the post office, which in a big city could mean your sitting in traffic for a long time burning expensive gas. So the buyer gets their $10 back but wastes $30 in gas and $100 of their time sending it back. So much for eBay best practices.

"Shall I tag and have my ebay contacts come take a look?"

"I literally have had Ebay employees and executives ON MY CHANNEL and IN MY VIDEOS"

And that explains it all. eBay colluding with a eBay seller. Thanks for confirming it all! Thread saved and forwarded as part of criminal complaint.

"With that said, if I actually lost $5 million dollars to sprint then why are they out of business and I'm not?"

Its called a 2020 $26 million dollar merger with T-Mobile.

Another lie like so many others. How dumb do think people are to believe your comments about Sprint? Anybody not living under a rock knows about the merger.

"Any other products or services I sell are NON ebay items and NEVER listed on ebay or taken off platform (hence why they are elsewhere)."

"Bulk lots that include items that were unable to be sold on eBay."

You sure about that? People can create PDFs of eBay listings and archive them these days.

Some how I just don't believe anything you say based upon a judge finding someone guilty of:

Trademark infringement
False advertising
Computer fraud
common law fraud
unfair competition
civil conspiracy
tortious interference
fraudulent misrepresentation

bentcorner.com/sprint-vs-rockstarflipper/

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ce_436683
Enthusiast
(0) View listings
In response to **ce_436683**

05-12-2022 05:23 PM

Also strange I have multiple conversations with eBay customer service reps agreeing that the listings are in violation of stock photo use. Those will go into the complaint also.

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